Accreditation roadmap

Temos
Trust • effective medicine • optimized services

Start
Receipt of order

Deposit paid

Preparation
- Online access to standards, self-evaluation tools, rating and scoring guide
- Accreditation team
- Definition of responsibilities, action plan

6 to 12 months

Support
By Temos customer care team

Organization of travel
- Dates for onsite visit
- Assessor approval form
- Travel, transfers
- Accommodation, meals
- Contact details

Submission of
- Accreditation documents
- Evidence

2 to 4 weeks

Technical Review
- By Temos assessors
- Provision of minutes of meeting
- Final preparation onsite visit

Getting ready
Final preparation of onsite visit

2 to 4 weeks

Onsite visit
Temos assessors
onsite for 2 to 5 days

4 to 6 weeks

Reporting & approval
- Final invoice and customer feedback
- Final report prepared by assessors‘ team: max. 2 weeks
- Quality assurance review Temos HQ: max. 2 weeks
- Approval & award decision by Temos Medical Board: max. 2 weeks

Accreditation award
Valid for 3 years

Support
By Temos customer care team

Progress report
Progress report and evidence to be submitted

3 to 6 months

Review of
- Progress report
- Submitted evidence